

Claims Process

Claims are settled directly into the parents' bank account and the claim form is designed to allow for this.

In the event of a claim parents should pay all hospital bills, physio bills etc and obtain receipts. Parents should then complete a claim form (this can be downloaded from our website <https://www.jfd.ie/our-products/product/pupil-protector>.)

It is important that you fill in the Bank Details in section 7 on the claim form as AIG will settle the claim directly into your Bank Account.

The completed claim form (and Medical Cert if the claim is over €500) and all receipts should be sent on to the AIG Claims Department by email to irelandclaims@aig.com

AIG will settle claims within 10 working days into the **parents bank account** provided everything is completed satisfactorily.

There is a 2 year time limit from the date of the accident in which to make a valid claim.

If you are unclear on any of the above or if you ever have difficulty with a claim please do not hesitate to contact me, adillon@jfd.ie, or telephone 045 878500.